## **Provider Reference Guide**

Understanding LCMC Health Plans & Network Access



#### These LCMC Health Plans access different networks:

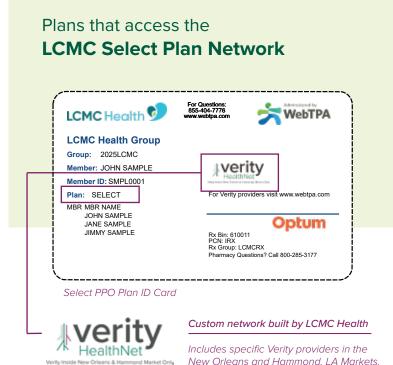
To avoid delays or billing issues, be sure to understand which network(s) apply to each plan.

### Plans that access the

### **Verity HealthNet + Aetna Networks**



vority



Provider Related Questions: (855) 419-5336

Benefits and Eligibility: (855) 419-5336

**Customer Service:** (855) 404-7778

Pre-Certification: (855) 419-5336

Payor ID: 75261

Claims Address: P.O. Box 99906

Grapevine, TX 76099-9706

# LCMC Select Plan and Verity HealthNet Networks

Visit providersearch.healthcarehighways.com and select "LCMC Select" or "LCMC Basic" as the network.

### **Aetna Signature Administrators PPO**

Visit aetna.com/asa (This network and search tool is not managed or affiliated with Verity HealthNet)

# Interested in Joining the LCMC Select Plan Network?



The LCMC Select Plan network is a custom-built network created in collaboration with LCMC Health. It is used by members enrolled in the Select PPO and Select HDHP plans.

Being part of LCMC Select Plan means you must be specifically contracted with LCMC Health approval — participation in Verity or Aetna does not guarantee inclusion.



### **How to Apply**

The provider or a member can submit a nomination request through the Verity HealthNet website at verityhealth.com or via email at connect@verityhealth.com.

Note: Submitting a nomination does not guarantee inclusion. Claims denied due to exclusions in the LCMC Select Plan Network may be balance billed to the member while the provider nomination is under review.

### What to Expect

- LCMC Health reviews all nominations and determines inclusions or exclusions
- Decisions are based on network needs, specialties, financial alignment, quality, and capacity of the provider
- The process can take up to 160 days notifications are sent to the provider once a decision by LCMC Health is made

Have questions? We're here to help.

If you have any questions about the Verity HealthNet Networks, feel free to contact us at (225) 819-1135 or visit verityhealth.com.